

Quality Terms and Conditions

Suppliers to ALPHA must comply with these basic Quality Clauses | Additional requirements will be noted on the Purchase Order as required.

1. Any delay in shipment must be conveyed to ALPHA purchasing as soon as the delay is known.
2. Any changes to the contract requirements by the supplier must be approved by ALPHA in writing.
3. All information in the contract must be held in confidence and no third-party request for information will be authorized unless instructed in writing by ALPHA representative.
4. In addition to ALPHA right of entry, the supplier agrees to right of entry for our customers, or legal agencies, to all facilities and records in the performance of this contract.
5. Conformance to AC7004, ISO 9001 or AS9100 Quality Management System.
6. All applicable requirements must be flowed down to sub-tier external providers. Appropriate controls must be applied to their direct and sub-tier external providers, to ensure that requirements are met.
7. Notify ALPHA of changes in product and/or process definition, changes of suppliers, changes of manufacturing facility location and where required, obtain ALPHA approval.
8. Notify ALPHA quality department prior to transferring any ALPHA work to a new facility. ALPHA's Q.A. Manager will determine prior to the transfer if the supplier may perform the transfer of work.
9. Notify ALPHA quality department of nonconforming product and make proper arrangements for approval.
10. Maintain adequate records of all inspections and tests. Records shall be kept for a period of fifteen (15) years after final payment for supplies or services and properly destroy (i.e. shred) documented information after retention period.
11. Perform due diligence to prevent, detect, and remove foreign objects. All work must be processed per latest revision unless otherwise instructed on purchase order.
12. Provide Safety Data Sheets (SDS) and/or certificates of compliances for restricted, toxic or hazardous substances.
13. Machining Suppliers must furnish inspection reports, Certificate of Conformance, and as applicable Material and Processing Certifications for the parts they submit.
14. Processing suppliers must furnish processing certifications to the purchase order requirements and shall not process any parts for which they are not certified or approved.
15. Must perform due diligence to prevent the use of any conflict minerals (tin, tantalum, tungsten & gold) in the manufacturing or processing of furnished products.
16. Material suppliers must furnish material certifications to the purchase order requirements and shall not supply material for which they are not certified or approved.
17. Calibration labs must be certified to the latest edition of ISO 17025, ANSI/NCSL Z540.1 or ISO 10012.
18. Ensure that persons are aware of their contribution to product and service conformity, product safety, and the importance of ethical behavior.
19. **Counterfeit Parts Prevention** a) for purposes of this clause, Counterfeit Work consists of those parts delivered under this Contract that are the lowest level of separately identifiable items (e.g., articles, components, goods, and assemblies). "Counterfeit Work" means Work that is or contains items misrepresented as having been designed and/or produced under an approved system or other acceptable method. The term also includes approved Work that has reached a design life limit or has been damaged beyond possible repair, but is altered and misrepresented as acceptable. (b) SELLER agrees and shall ensure that Counterfeit Work is not delivered to ALPHA. (c) SELLER shall only purchase products to be delivered or incorporated as Work to ALPHA directly from the Original Component Manufacturer (OCM)/Original Equipment Manufacturer (OEM), or through an OCM/OEM authorized distributor chain. Work shall not be acquired from independent distributors or brokers unless approved in advance in writing by ALPHA. (d) SELLER shall immediately notify ALPHA with the pertinent facts if SELLER becomes aware or suspects that it has furnished Counterfeit Work. When requested by ALPHA, SELLER shall provide OCM/OEM documentation that authenticates traceability of the affected items to the applicable OCM/OEM. (e) In the event that Work delivered under this Contract constitutes or includes Counterfeit Work, SELLER shall, at its expense, promptly replace such Counterfeit Work with genuine Work conforming to the requirements of this Contract. Notwithstanding any other provision in this Contract, SELLER shall be liable for all costs relating to the removal and replacement of Counterfeit Work, including without limitation ALPHA's costs of removing Counterfeit Work, of reinserting replacement Work and of any testing necessitated by the reinstallation of Work after Counterfeit Work has been exchanged. The remedies contained in this paragraph are in addition to any remedies ALPHA may have at law, equity or under other provisions of this Contract. The purpose of this flow down is to prevent the delivery of counterfeit parts and control parts identified as counterfeit.
20. Note – Suppliers are required to meet the requirements of the AS9100 (Latest revision) section 8.4.3 A-M Standard can be obtained by accessing this link – The suppliers are responsible for the compliance and implementation of the requirements >>>>>>> <https://webstore.ansi.org/SDO/SAE>
21. **Delegation Authority** - SUPPLIERS PROVIDING TEST REPORTS ARE RESPONSIBLE FOR THE REVIEW AND VALIDATION OF ANY TEST REPORTS AS PROVIDED TO ALPHA AVIATION COMPONENTS; SUPPLIERS ASSURING THAT THE TEST REPORTS MEET THE APPROPRIATE REQUIREMENT FOR THE PRODUCT AND/OR PROCESS. ALPHA AVIATION COMPONENTS HAS THE AUTHORITY TO RE-VALIDATE THE TEST REPORTS AT ANY TIME FOR ANY REASON. SUCH DELEGATION AUTHORITY DOES NOT ELIMINATE ALPHA AVIATION COMPONENTS FROM INSPECTING THE PRODUCT TO VERIFY THAT WHAT WAS ORDERED WAS RECEIVED (VISUAL – DIMENSIONAL AND RECORDS AS REQUESTED)

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22. Alpha Aviation components, Inc. Suppliers will be measured against a goal of 95% Quality and 95% Delivery. Alpha Aviation components, Inc. can determine to flow down corrective action request, anytime a supplier is below the Goal or for any other issues considered major by Alpha Aviation Components, Inc. Supplier may be subjected to removal from the Alpha Aviation components, Inc. Approved Vendor List if the supplier does not respond to the corrective action request in a timely manner.